

# Telephone-Assisted CPR QA Evaluation

Date: \_\_\_\_\_ Fire Case Number: \_\_\_\_\_ CAD Terminal \_\_\_\_\_  
 Address: \_\_\_\_\_ MPD Case Number: \_\_\_\_\_  
 Calltaker Name: \_\_\_\_\_ Time of Call: \_\_\_\_\_

Transfer Call? Yes ☐ No ☐

Adult?	
Child?	
Infant?	

Was telephone-assisted CPR needed to process this call? Yes ☐ No ☐  
 Were CPR Instructions given? Yes ☐ No ☐  
 Is coaching needed with the Calltaker? Yes ☐ No ☐

Compression Only CPR	
Conventional CPR	

Time Q/A rater recognized need for CPR	Time Calltaker recognized need for CPR	Time call-taker began instructions	Time of first compression	Time of first rescue breaths

Breathing Normally?			Patient Conscious?			Agonals reported or heard?		
Yes	No	Unk	Yes	No	Unk	Yes	No	Unk

Was caller the rescuer?		
Yes	No	Unk

Was CPR already in progress?		
Yes	No	Unk

Was there a trained rescuer present?		
Yes	No	Unk

CPR coached appropriately? (check boxes below)

Assertive?		Rate?		Depth?		Continuous Coaching?		If multiple rescuers coached to switch?		
Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	N/A

What coaching or compliments are needed for the call-taker? Notes?

If there was a delay in giving instructions or they were never given, what was the reason?

<input type="checkbox"/> Caller left the phone	<input type="checkbox"/> Dangerous Environment	<input type="checkbox"/> Suspected Death
<input type="checkbox"/> Caller not with patient	<input type="checkbox"/> Didn't recognize CPR was needed	<input type="checkbox"/> Unable to calm caller
<input type="checkbox"/> Caller refused CPR	<input type="checkbox"/> Difficult Access	<input type="checkbox"/> Unable to get patient to floor
<input type="checkbox"/> Caller unable to perform CPR	<input type="checkbox"/> DNR (Do Not Resuscitate)	
<input type="checkbox"/> Calltaker not assertive	<input type="checkbox"/> Language Barrier, if yes language was:	
<input type="checkbox"/> CPR already in progress	<input type="checkbox"/> Language Line Used	
<input type="checkbox"/> Other: _____		