Ground Ambulance Rates & Charges
General Information

The Bureau of Emergency Medical Services and Trauma System ("Bureau"), Ambulance Services Section, serves as facilitator to ambulance companies seeking initial rates and charges and/or adjustments to their current rates and charges.

An Automatic Rate Adjustment is granted automatically pursuant to Arizona Revised Statute “A.R.S.” §36-2234(E). The annual increase growth rate is adjusted annually using a calculation formula approved by the Arizona legislature. The rate increase is based on an average of two factors, the percentage change in Transportation Consumer Price Index and Medical Care Consumer Price Index.

**The Calendar Year 2018 Automatic Rate Increase is 2.65%**

The General Rate Adjustment is based on a Bureau review, evaluation and verification of ambulance service information. The Bureau may approve or modify the requested rate amount.

The ground ambulance service rate schedule reflects the current base rates for Advanced Life Support (ALS), Basic Life Support (BLS), Mileage, Standby/Waiting and Subscription Service. The “Rates Effective Date” column represents the date when the last adjustment was granted by the Bureau to a particular ambulance company.

Pursuant to A.R.S. § 36-2232(A)(6), an ambulance service operating under a Certificate of Necessity (CON) is required to file annual financial reports not later than 180 days after the completion of its annual accounting period. The Bureau of Emergency Medical Services requires ambulance services to report financial data using the Ambulance Revenue and Cost Report (ARCR).

Questions concerning ambulance rates can be answered by calling the Ambulance Rate Analyst at (602) 364-3165, or via email at Katherine.Ruiz@azdhs.gov. Information regarding current rates and charges can also be obtained by writing to the Bureau of Emergency Medical Services and Trauma System, Ambulance Services Section, 150 North 18th Avenue, Suite 540, Phoenix, Arizona 85007.