# ARTICLE 2. LICENSING AUDIOLOGISTS AND SPEECH-LANGUAGE PATHOLOGISTS

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### ARTICLE 2. LICENSING AUDIOLOGISTS AND SPEECH-LANGUAGE PATHOLOGISTS

#### **R9-16-201.** Definitions

In addition to the definitions in A.R.S. § 36-1901, the following definitions apply in this Article, unless otherwise specified:

- 1. "Accredited" means approved by the:
  - a. New England Association of Schools and Colleges,
  - b. Middle States Commission on Higher Education,
  - c. North Central Association of Colleges and Schools,
  - d. Northwest Commission on Colleges and Universities,
  - e. Southern Association of Colleges and Schools, or
  - f. Western Association of Schools and Colleges.
- 2. "Applicant" means:
  - a. An individual who submits an application packet; or
  - b. A person who submits a request for approval for a continuing education course.
- 3. "Application packet" means the information, documents, and fees required by the Department for a license.
- 4. "ASHA" means the American Speech-Language-Hearing Association, a national scientific and professional organization for audiologists and speech-language pathologists.
- 5. "Calendar day" means each day, not including the day of the act, event, or default, from which a designated period of time begins to run, but including the last day of the period unless it is a Saturday, Sunday, statewide furlough day, or legal holiday, in which case the period runs until the end of the next day that is not a Saturday, Sunday, statewide furlough day, or legal holiday.
- 6. "CCC" means Certificate of Clinical Competence, an award issued by ASHA to an individual who:
  - a. Completes a degree in audiology or speech-language pathology from an accredited college or university that includes a clinical practicum,
  - b. Passes the ETSNEA or ETSNESLP, and
  - c. Completes a clinical fellowship.
- 7. "Clinical fellow" means an individual engaged in a clinical fellowship.

- 8. "Clinical fellowship" means an individual's postgraduate professional experience assessing, diagnosing, screening, treating, writing reports, and counseling individuals exhibiting speech, language, hearing, or communication disorders, obtained:
  - After completion of graduate level academic course work and a clinical practicum;
  - b. Under the supervision of a clinical fellowship supervisor:; and
  - c. While employed on a full-time or part-time equivalent basis.
- 9. "Clinical fellowship agreement" means the document submitted to the Department by a clinical fellow to register the initiation of a clinical fellowship.
- 10. "Clinical fellowship report" means a document completed by a clinical fellowship supervisor containing:
  - A summary of the diagnostic and therapeutic procedures performed by the clinical fellow,
  - b. A verification by the clinical fellowship supervisor of the clinical fellow's performance of diagnostic and therapeutic procedures, and
  - c. An evaluation of the clinical fellow's ability to perform the diagnostic and therapeutic procedures.
- 11. "Clinical fellowship supervisor" means a licensed speech-language pathologist who:
  - a. Is a sponsor of a temporary licensee,
  - b. Had a CCC while supervising a clinical fellow before October 28, 1999, or
  - c. Has a CCC while supervising a clinical fellow in another state.
- 12. "Clinical practicum" means the experience acquired by an individual who is completing course work in audiology or speech-language pathology, while supervised by a licensed audiologist, a licensed speech-language pathologist, or an individual holding a CCC, by assessing, diagnosing, evaluating, screening, treating, and counseling individuals exhibiting speech, language, cognitive, hearing, or communication disorders.
- 13. "Continuing education" means a course that provides instruction and training that is designed to develop or improve the licensee's professional competence in disciplines directly related to the licensee's scope of practice.
- 14. "Course" means a workshop, seminar, lecture, conference, or class.
- 15. "Current CCC" means documentation issued by ASHA verifying that an individual is presently certified by ASHA.

- 16. "Department-designated written hearing aid dispenser examination" means one of the following that has been identified by the Department as complying with the requirements in A.R.S. § 36-1924:
  - a. The International Licensing Examination for Hearing Healthcare Professionals,
     administered by the International Hearing Society; or
  - b. A test provided by the Department or other organization.
- 17. "Diagnostic and therapeutic procedures" means the principles and methods used by an audiologist in the practice of audiology or a speech-language pathologist in the practice of speech-language pathology.
- 18. "Disciplinary action" means a proceeding that is brought against a licensee by the Department under A.R.S. § 36-1934 or a state licensing entity.
- 19. "ETSNEA" means Educational Testing Service National Examination in Audiology, the specialty area test of the Praxis Series given by the Education Testing Service, Princeton, N.J.
- 20. "ETSNESLP" means Educational Testing Service National Examination in Speech-Language Pathology, the specialty area test of the Praxis Series given by the Education Testing Service, Princeton, N.J.
- 21. "Full-time" means 30 clock hours or more per week.
- 22. "Graduate level" means leading to, or creditable towards, a master's or doctoral degree.
- "Local education agency" means a school district governing board established by A.R.S.§§ 15-301 through 15-396.
- 24. "Monitoring" means being responsible for and providing direction to a clinical fellow without directly observing diagnostic and therapeutic procedures.
- 25. "On-site" observations" means the presence of a clinical fellowship supervisor who is watching a clinical fellow perform diagnostic and therapeutic procedures.
- 26. "Part-time equivalent" means:
  - a. 25-29 clock hours per week for 48 weeks,
  - b. 20-24 clock hours per week for 60 weeks, or
  - c. 15-19 clock hours per week for 72 weeks.
- 27. "Pupil" means a child attending a school, a charter school, a private school, or an accommodation school as defined in A.R.S. § 15-101.
- 28. "Semester credit hour" means one earned academic unit of study based on completing, at an accredited college or university, a 50 to 60 minute class session per calendar week for 15 to 18 weeks.

- 29. "Semester credit hour equivalent" means one quarter credit, which is equal in value to 2/3 of a semester credit hour.
- 30. "State-supported institution" means a school receiving funding under A.R.S. §§ 15-901 through 15-1045.
- 31. "Supervise" means being responsible for and providing direction to:
  - a. A clinical fellow during on-site observations or monitoring of the clinical fellow's performance of diagnostic and therapeutic procedures; or
  - b. An individual completing a clinical practicum.
- 32. "Supervisory activities" means evaluating and assessing a clinical fellow's performance of diagnostic and therapeutic procedures in assessing, diagnosing, evaluating, screening, treating, and counseling individuals exhibiting speech, language, cognitive, hearing, or communication disorders.
- 33. "Week" means the period of time beginning at 12:00 a.m. on Sunday and ending at 11:59 p.m. the following Saturday.

## R9-16-202. Application for an Initial License for an Audiologist

- **A.** Except as provided in subsection (B), an applicant for an audiology license or an audiology license to fit and dispense shall submit to the Department:
  - 1. An application in a format provided by the Department that contains:
    - a. The applicant's name, home address, telephone number, and e-mail address;
    - b. The applicant's Social Security number, as required under A.R.S. §§ 25-320 and 25-502;
    - c. If applicable, the applicant's business address and telephone number;
    - d. If applicable, the name of applicant's employer, including the employer's business address and telephone number;
    - e. Whether the applicant is requesting an audiology license to fit and dispense;
    - f. Whether the applicant has ever been convicted of a felony or a misdemeanor involving moral turpitude in this or another state;
    - g. If the applicant has been convicted of a felony or a misdemeanor involving moral turpitude:
      - i. The date of the conviction,
      - ii. The state or jurisdiction of the conviction,
      - iii. An explanation of the crime of which the applicant was convicted, and
      - iv. The disposition of the case;

- h. Whether the applicant is or has been licensed as an audiologist or an audiologist to fit and dispense hearing aids in another state or country;
- Whether the applicant has had a license revoked or suspended by any state within the previous two years;
- j. Whether the applicant is currently ineligible for licensing in any state because of a license revocation or suspension;
- Whether any disciplinary action has been imposed by any state, territory or district in this country for an act related to the applicant's practice of audiology;
- 1. Whether the applicant agrees to allow the Department to submit supplemental requests for information under R9-16-209;
- m. An attestation that the information submitted is true and accurate; and
- n. The applicant's signature and date of signature;
- 2. If a license for the applicant has been revoked or suspended by any state within the previous two years, documentation that includes:
  - a. The date of the revocation or suspension,
  - b. The state or jurisdiction of the revocation or suspension, and
  - c. An explanation of the revocation or suspension;
- 3. If the applicant is currently ineligible for licensing in any state because of a license revocation or suspension, documentation that includes:
  - a. The date of the ineligibility for licensing,
  - b. The state or jurisdiction of the ineligibility for licensing, and
  - c. An explanation of the ineligibility for licensing;
- 4. If the applicant has been disciplined by any state, territory, or district of this country for an act related to the applicant's audiologist license that is grounds for disciplinary action under Title 37, Chapter 17, documentation that includes:
  - a. The date of the disciplinary action,
  - b. The state or jurisdiction of the disciplinary action,
  - c. An explanation of the disciplinary action, and
  - d. Any other applicable documents, including a legal order or settlement agreement;
- 5. If applicable, a list of all states and countries in which the applicant is or has been licensed as an audiologist or an audiologist to fit and dispense hearing aids;
- 6. A copy of the applicant's:
  - a. U.S. passport, current or expired;
  - b. Birth certificate;

- c. Naturalization documents; or
- d. Documentation of legal resident alien status;
- 7. One of the following:
  - a. A copy of the applicant's official transcript issued to the applicant by an accredited college or university after the applicant's completion of a doctoral degree consistent with the standards of this state's universities, as required in A.R.S. § 36-1940(A)(2); or
  - b. Documentation that the applicant is eligible for a waiver, according to A.R.S. § 36-1940.02(C), of the education and clinical rotation requirements in A.R.S. § 36-1940;

#### 8. Documentation:

- i. Of a passing grade on a ETSNEA dated within three years before the date of application required in A.R.S. § 36-1902(E);
- ii. Of a current CCC completed by the applicant within three years before the date of application; or
- iii. The applicant is eligible for a waiver, according to A.R.S. § 36-1940.02(D), of the audiology examination requirements in A.R.S. § 36-1940; and
- 9. A nonrefundable \$100 application fee.
- **B.** An applicant for an audiology license to fit and dispense hearing aids who was awarded a master's degree before December 31, 2007 shall submit to the Department:
  - 1. An application in a format provided by the Department that contains the information in subsections (A)(1) through (A)(7) and (A)(9);
  - A copy of the applicant's official transcript from an accredited college or university demonstrating the applicant's completion of a master's degree in audiology before December 31, 2007;
  - 3. Documentation that the applicant is eligible, according to A.R.S. § 36-1940.02(C), for a waiver of the education and clinical rotation requirements in A.R.S. § 36-1940;
  - 4. Documentation that the applicant:
    - a. Has a passing grade on a ETSNEA completed within three years before the date of application;
    - b. Has a CCC completed within three years before the date of application; or
    - c. Is eligible for a waiver, according to A.R.S. § 36-1940.02(D), of the audiology examination requirements in A.R.S. § 36-1940; and

### 5. Documentation:

- a. Of a passing grade obtained by the applicant on a Department designated written hearing aid dispenser's examination as required in A.R.S. § 36-1940(C); or
- b. That the applicant is eligible for a waiver, according to A.R.S. § 36-1940.02(E), of the hearing aid dispensing examination requirements in A.R.S. § 36-1940.
- C. The Department shall review the application packet for a license to practice as an audiologist, an audiologist to fit and dispense hearing aids, or an audiologist, who has a master's degree, to fit and dispense hearing aids, as applicable, according to R9-16-209 and Table 2.1.
- **D.** An audiologist with a doctoral degree in audiology who is licensed to fit and dispense hearing aids shall take and pass a Department-provided jurisprudence and ethics examination within six months after the issue date of the audiologist's license.

### R9-16-203. Application for an Initial License for a Speech-language Pathologist

- **A.** Except as provided in subsection (B), an applicant for a speech-language pathologist license shall submit to the Department:
  - 1. An application in a format provided by the Department that contains:
    - a. The applicant's name, home address, telephone number, and e-mail address;
    - b. The applicant's Social Security number, as required under A.R.S. §§ 25-320 and 25-502;
    - c. If applicable, the applicant's business address and telephone number;
    - d. If applicable, the name of the applicant's employer, including the employer's business address and telephone number;
    - e. Whether the applicant has ever been convicted of a felony or a misdemeanor involving moral turpitude in this or another state;
    - f. If the applicant has been convicted of a felony or a misdemeanor involving moral turpitude:
      - i. The date of the conviction,
      - ii. The state or jurisdiction of the conviction,
      - iii. An explanation of the crime of which the applicant was convicted, and
      - iv. The disposition of the case;
    - g. Whether the applicant is or has been licensed as a speech-language pathologist in another state or country;
    - h. Whether the applicant has had a license revoked or suspended by any state within the previous two years;

- i. Whether the applicant is currently ineligible for licensing in any state because of a license revocation or suspension;
- j. Whether a disciplinary action has been imposed by any state, territory, or district in this country for an act related to the applicant's speech-language pathologist license;
- k. Whether the applicant agrees to allow the Department to submit supplemental requests for information under R9-16-209;
- 1. An attestation that the information submitted is true and accurate; and
- m. The applicant's signature and date of signature;
- 2. If applicable, a list of all states and countries in which the applicant is or has been licensed as speech-language pathologist;
- 3. If a license for the applicant has been revoked or suspended by any state within the previous two years, documentation that includes:
  - a. The date of the revocation or suspension,
  - b. The state or jurisdiction of the revocation or suspension, and
  - c. An explanation of the revocation or suspension;
- 4. If the applicant is currently ineligible for licensing in any state because of a license revocation or suspension, documentation that includes:
  - a. The date of the ineligibility for licensing,
  - b. The state or jurisdiction of the ineligibility for licensing, and
  - c. An explanation of the ineligibility for licensing;
- 5. If the applicant has been disciplined by any state, territory, or district of this country for an act related to the applicant's speech-language pathologist license that is grounds for disciplinary action under Title 37, Chapter 17, documentation that includes:
  - a. The date of the disciplinary action;
  - b. The state or jurisdiction of the disciplinary action;
  - c. An explanation of the disciplinary action; and
  - d. Any other applicable documents, including a legal order or settlement agreement;
- 6. A copy of the applicant's:
  - a. U.S. passport, current or expired;
  - b. Birth certificate:
  - c. Naturalization documents; or
  - d. Documentation of legal resident alien status;
- 7. Documentation of the applicant's:

- Official transcript issued to the applicant by an accredited college or university
  after the applicant's completion of a master's degree consistent with the standards
  of this state's universities;
- b. Completion of a clinical practicum, as required in A.R.S. § 36-1940.01(A)(2)(b); and
- c. One of the following:
  - i. Completion of clinical fellowship signed by the clinical fellowship supervisor as required in A.R.S. § 36-1940.01(A)(2)(c); or
  - ii. Completion of a CCC within three years before the date of the application;
- 8. Documentation:
  - a. Of the applicant's passing score on the ETSNESLP; or
  - b. That the applicant is eligible for a waiver, according to A.R.S. § 36-1940.02(B), from the examination requirements in A.R.S. § 36-1940.01; and
- 9. A nonrefundable \$100 application fee.
- **B.** An applicant for a speech-language pathologist license, limited to providing services to pupils under the authority of a local education agency or state-supported institution, shall submit:
  - 1. An application in a format provided by the Department that contains requirements in subsections (A)(1) through (6) and (A)(9);
  - 2. A copy of an employee agreement or employment contract, conditioned upon the applicant's receipt of a speech-language pathologist license, with a local education agency or a state-supported institution that includes the:
    - a. Applicant's name and Social Security number,
    - b. Name of the local education agency or state-supported institution,
    - c. Classification title of the applicant,
    - d. Work dates or projected work dates of the employment contract, and
    - e. Signatures of the applicant and the individual authorized by the governing board to represent the local education agency or state-supported institution; and
  - 3. A copy of a temporary or regular certificate in speech and language therapy issued by the State Board of Education to the applicant.
- C. The Department shall review an application packet for a license to practice as a speech-language pathologist according to R9-16-209 and Table 2.1.

### R9-16-204. Application for a Temporary License for a Speech-Language Pathologist License

**A.** An applicant for a temporary speech-language pathologist license shall submit to the Department:

- 1. An application in a format provided by the Department that contains:
  - a. The applicant's name, home address, telephone number, and e-mail address;
  - b. The applicant's Social Security number, as required under A.R.S. §§ 25-320 and 25-502;
  - c. If applicable, the applicant's business address and telephone number;
  - d. If applicable, the name of the applicant's employer, including the employer's business address and telephone number;
  - e. Whether the applicant has ever been convicted of a felony or a misdemeanor involving moral turpitude in this or another state;
  - f. If the applicant has been convicted of a felony or a misdemeanor involving moral turpitude:
    - i. The date of the conviction,
    - ii. The state or jurisdiction of the conviction,
    - iii. An explanation of the crime of which the applicant was convicted, and
    - iv. The disposition of the case;
  - g. Whether the applicant is or has been licensed as a speech-language pathologist in another state or country;
  - h. Whether the applicant has had a license revoked or suspended by any state within the previous two years;
  - i. Whether the applicant is currently ineligible for licensing in any state because of a license revocation or suspension;
  - j. Whether any disciplinary action, consent order, or settlement agreement is pending or has been imposed by any state or country upon the applicant's speechlanguage pathologist license;
  - k. Whether the applicant agrees to allow the Department to submit supplemental requests for information under R9-16-209;
  - 1. An attestation that the information submitted is true and accurate; and
  - m. The applicant's signature and date of signature;
- 2. If applicable, a list of all states and countries in which the applicant is or has been licensed as a speech-language pathologist;
- 3. If a license for the applicant has been revoked or suspended by any state within the previous two years, documentation that includes:
  - a. The date of the revocation or suspension,
  - b. The state or jurisdiction of the revocation or suspension, and

- c. An explanation of the revocation or suspension;
- 4. If the applicant is currently ineligible for licensing in any state because of a license revocation or suspension, documentation that includes:
  - a. The date of the ineligibility for licensing,
  - b. The state or jurisdiction of the ineligibility for licensing, and
  - c. An explanation of the ineligibility for licensing;
- 5. If the applicant has been disciplined by any state, territory or district of this country for an act related to the applicant's audiologist license that is grounds for disciplinary action under Title 37, Chapter 17, documentation that includes:
  - a. The date of the disciplinary action;
  - b. The state or jurisdiction of the disciplinary action;
  - c. An explanation of the disciplinary action; and
  - d. Any other applicable documents, including a legal order or settlement agreement;
- 6. A copy of the applicant's:
  - a. U.S. passport, current or expired;
  - b. Birth certificate;
  - c. Naturalization documents; or
  - d. Documentation of legal resident alien status;
- 7. Documentation of the applicant's:
  - a. Official transcript issued to the applicant by an accredited college or university after the applicant's completion of a master's degree consistent with the standards of this state's universities, as required in A.R.S. § 36-1940.01(A)(2)(a); and
  - b. Completion of a clinical practicum, as required in A.R.S. § 36-1940.01(A)(2)(b);
- 8. A copy of the applicant's clinical fellowship agreement that includes:
  - a. The applicant's name, home address, and telephone number;
  - b. The clinical fellowship supervisor's name, business address, telephone number, and Arizona audiology or speech-language pathology license number;
  - c. The name and address where the clinical fellowship will take place;
  - d. A statement by the clinical fellowship supervisor agreeing to comply with R9-16-210; and
  - e. The signatures of the applicant and the clinical fellowship supervisor;
- 9. Documentation of the applicant's completion of the ETSNESLP as required in A.R.S. § 36-1940.01(A)(3); and
- 10. A nonrefundable \$100 application fee.

- **B.** A temporary license issued is effective for 12 months from the date of issuance.
- **C.** A temporary license may be renewed only once.
- **D.** An applicant issued a temporary speech-language pathologist license shall:
  - 1. Practice under the supervision of a licensed speech-language pathologist, and
  - 2. Not practice under the supervision of individual who has a temporary speech-language pathologist license.
- **E.** The Department shall review an application packet for a temporary speech-language pathologist license according to R9-16-209 and Table 2.1.

### R9-16-205. License Renewal for an Audiologist

- **A.** Except as provided in subsection (B) and before the expiration date of the audiologist's license, a licensed audiologist or audiologist who fits and dispenses hearing aids shall submit to the Department:
  - 1. A renewal application in a format provided by the Department that contains:
    - a. The applicant's name, home address, telephone number, and e-mail address;
    - b. If applicable, the applicant's business address and telephone number;
    - c. If applicable, the name of the applicant's employer, including the employer's business address and telephone number;
    - d. The applicant's license number and date of expiration;
    - e. Since the previous license application, whether the applicant has been convicted of a felony or a misdemeanor involving moral turpitude in this or another state;
    - f. If the applicant was convicted of a felony or a misdemeanor involving moral turpitude:
      - i. The date of the conviction,
      - ii. The state or jurisdiction of the conviction,
      - iii. An explanation of the crime of which the applicant was convicted, and
      - iv. The disposition of the case;
    - g. Whether the applicant has had, within two years before the renewal application date, an audiologist license suspended or revoked by any state;
    - h. An attestation that the information submitted is true and accurate; and
    - i. The applicant's signature and date of signature;
  - 2. Documentation of the continuing education required in R9-16-208, completed within the two years before the expiration date of the license, including:
    - a. The name of the individual or organization providing the course;
    - b. The date and location where the course was provided;

- c. The title of each course attended;
- d. A description of each course's content;
- e. The name of the instructor;
- f. The instructor's education, training, and experience background, if applicable; and
- g. The number of continuing education hours earned for each course; and
- 3. A \$200 license renewal fee.
- **B.** In addition to the documentation and renewal fee in subsection (A), an applicant who submits a renewal application within 30 calendar days after the license expiration date shall submit a \$25 late fee.
- C. An applicant who does not submit the documentation and the fee in subsection (A) and, if applicable, (B) within 30 calendar days after the license expiration date shall apply for a new license in R9-16-202.
- **D.** If an applicant applies for a license according to R9-16-202 more than 30 calendar days but less than one year after the expiration date of the applicant's previous license, the applicant:
  - 1. Is not required to submit ETSNEA documentation, and
  - 2. Shall submit documentation of continuing education according to R9-16-208, completed within the two years before the date of application.
- **E.** The Department shall review the application packet for a renewal license to practice as an audiologist or an audiologist to fit and dispense hearing aids according to R9-16-209 and Table 2.1.

### R9-16-206. License Renewal for a Speech-language Pathologist

- **A.** Except as provided in subsection (B) and before the expiration date of the speech-language pathologist's license, a licensed speech-language pathologist shall submit to the Department:
  - 1. A renewal application in a format provided by the Department that contains:
    - a. The applicant's name, home address, telephone number, and e-mail address;
    - b. If applicable, the applicant's business address and telephone number;
    - c. If applicable, the name of the applicant 's employer, including the employer's business address and telephone number;
    - d. The applicant's license number and date of expiration;
    - e. Since the previous license application, whether the applicant has been convicted of a felony or a misdemeanor involving moral turpitude in this or another state;
    - f. If the applicant was convicted of a felony or a misdemeanor:
      - i. The date of the conviction,

- ii. The state or jurisdiction of the conviction,
- iii. An explanation of the crime of which the applicant was convicted, and
- iv. The disposition of the case;
- g. Whether the applicant had, within two years before the renewal application date,a speech-language pathologist license suspended or revoked by any state;
- h. An attestation that the information submitted is true and accurate; and
- i. The applicant's signature and date of signature;
- 2. Documentation of the continuing education required in R9-16-208, completed within the two years before the expiration date of the license, including:
  - a. The name of the individual or organization providing the course;
  - b. The date and location where the course was provided;
  - c. The title of each course attended:
  - d. The description of each course's content;
  - e. The name of the instructor;
  - f. The instructor's education, training, and experience background, if applicable; and
  - g. The number of continuing education hours earned for each course;
- 3. If the applicant is limited to providing speech-language pathology services to pupils under the authority of a local education agency or state-supported institution the documents required in R9-16-203(B); and
- 4. A \$200 license renewal fee.
- **B.** In addition to the documentation and renewal fee in subsection (A), an applicant who submits a renewal application within 30 calendar days after the license expiration date shall submit a \$25 late fee.
- C. An applicant who does not submit the documentation and the fee in subsection (A) and, if applicable, (B) within 30 calendar days after the license expiration date shall apply for a new license in R9-16-203.
- **D.** If an applicant applies for a license according to R9-16-203 more than 30 calendar days but less than one year after the expiration date of the applicant's previous license, the applicant:
  - 1. Is not required to submit ETSNESLP documentation, and
  - 2. Shall submit documentation of continuing education according to R9-16-208 completed within the two years before the date of application.
- **E.** The Department shall review the application packet for a renewal license to practice as a speech-language pathologist according to R9-16-209 and Table 2.1.

### R9-16-207. License Renewal for a Temporary Speech-language Pathologist

- **A.** Before the expiration date of the temporary speech-language pathologist license, a licensed temporary speech-language pathologist shall submit to the Department:
  - 1. A renewal application in a format provided by the Department that contains:
    - a. The applicant's name, home address, e-mail address, and telephone number;
    - b. The applicant's license number and date of expiration;
    - c. The name of the applicant's employer, including the employer's business address, and telephone number;
    - d. The name, business address, telephone number, and license number of the speech language pathologist providing supervision to the applicant;
    - f. Since the previous license application, whether the applicant has been convicted of a felony or a misdemeanor involving moral turpitude in this or another state;
    - g. If the applicant was convicted of a felony or a misdemeanor:
      - i. The date of the conviction,
      - ii. The state or jurisdiction of the conviction,
      - iii. An explanation of the crime of which the applicant was convicted, and
      - iv. The disposition of the case;
    - h. An attestation that the information submitted is true and accurate; and
    - i. The applicant's signature and date of signature;
  - 2. A statement signed and dated by the applicant's clinical fellowship supervisor agreeing to comply with R9-16-210; and
  - 3. A \$100 license renewal fee.
- **B.** The Department shall review the application packet for a renewal temporary license to practice as a temporary speech-language pathologist according to R9-16-209 and Table 2.1.

## **R9-16-208.** Continuing Education

- **A.** Every 24 months after the effective date of a regular license, a licensee shall complete continuing education approved by the Department.
  - 1. Except as provided in (A)(2), a licensed audiologist shall complete at least 20 continuing education hours related to audiology;
  - 2. A licensed audiologist who fits and dispenses hearing aids shall complete:
    - a. At least 20 continuing education hours related to audiology and hearing aid dispensing, and
    - b. No more than eight continuing education hours required in subsection (A)(2)(a) provided by a single manufacturer of hearing aids; and

3. A licensed speech-language pathologist shall complete at least 20 continuing education hours in speech-language pathology related courses.

## **B.** Continuing education shall:

- 1. Directly relate to the practice of audiology, speech-language pathology, or fitting and dispensing hearing aids;
- 2. Have educational objectives that exceed an introductory level of knowledge of audiology, speech-language pathology, or fitting and dispensing hearing aids; and
- 3. Consist of courses that include advances within the last five years in:
  - a. Practice of audiology,
  - b. Practice of speech-language pathology,
  - c. Procedures in the selection and fitting of hearing aids,
  - d. Pre- and post-fitting management of clients,
  - e. Instrument circuitry and acoustic performance data,
  - f. Ear mold design and modification contributing to improved client performance,
  - g. Audiometric equipment or testing techniques that demonstrate an improved ability to identify and evaluate hearing loss,
  - h. Auditory rehabilitation,
  - i. Ethics,
  - j. Federal and state statutes or rules, or
  - k. Assistive listening devices.
- **C.** A continuing education course developed, endorsed, or sponsored by one of the following meets the requirements in subsection (B):
  - 1. Hearing Healthcare Providers of Arizona,
  - 2. Arizona Speech-Language-Hearing Association,
  - 3. American Speech-Language-Hearing Association,
  - 4. International Hearing Society,
  - 5. International Institute for Hearing Instrument Studies,
  - 6. American Auditory Society,
  - 7. American Academy of Audiology,
  - 8. Academy of Doctors of Audiology,
  - 9. Arizona Society of Otolaryngology-Head and Neck Surgery,
  - 10. American Academy of Otolaryngology-Head and Neck Surgery, or
  - 11. An organization determined by the Department to be consistent with an organization in subsection (C)(1) through (10).

- **D.** An applicant may request approval for a continuing education course by submitting the following to the Department:
  - 1. The applicant's name, address, telephone number, and e-mail address, as applicable;
  - 2. If the applicant is a licensee, the licensee's license number;
  - 3. The title of the continuing education course;
  - 4. A brief description of the course;
  - 5. The name, educational background, and teaching experience of the individual presenting the course, if available;
  - 6. The educational objectives of the course; and
  - 7. The date, time, and place of presentation of the course.
- **E.** If an applicant submits the information in subsection (D), the Department shall review the request for approval for a continuing education course according to R9-16-209 and Table 2.1.
- **F.** The Department shall approve a continuing education course if the Department determines that the continuing education course:
  - Is designed to provide current developments, skills, procedures, or treatment in diagnostic and therapeutic procedures in audiology, speech-language pathology, or hearing aid dispensing;
  - 2. Is developed and presented by individuals knowledgeable and experienced in the subject area; and
  - 3. Contributes directly to the professional competence of a licensee.

### **R9-16-209.** Time-frames

- **A.** For each type of license or approval issued by the Department under this Article, Table 2.1 specifies the overall time-frame described in A.R.S. § 41-1072(2).
  - 1. An applicant and the Department may agree in writing to extend the substantive review time-frame and the overall time-frame.
  - 2. The extension of the substantive review time-frame and the overall time-frame may not exceed 25% of the overall time-frame.
- **B.** For each type of license or approval issued by the Department under this Article, Table 2.1 specifies the administrative completeness review time-frame described in A.R.S. § 41-1072(1), which begins on the date the Department receives an application packet.
  - 1. The administrative completeness review time-frame begins:
    - a. The date the Department receives an application packet required in this Article,

or

- b. The date the Department receives a request for continuing education course approval according to R9-16-208.
- 2. Except as provided in subsection (B)(3), the Department shall provide a written notice of administrative completeness or a notice of deficiencies to an applicant within the administrative completeness review time-frame.
  - a. If a license application packet or request for continuing education course approval is not complete, the notice of deficiencies listing each deficiency and the information or documentation needed to complete the license application packet or request for continuing education course approval.
  - A notice of deficiencies suspends the administrative completeness review timeframe and the overall time-frame from the date of the notice until the date the
     Department receives the missing information or documentation.
  - c. If the applicant does not submit to the Department all the information or documentation listed in the notice of deficiencies within 30 calendar days after the date of the notice of deficiencies, the Department shall consider the license application packet or request for continuing education course approval withdrawn.
- 3. If the Department issues a license or approval during the administrative completeness review time-frame, the Department shall not issue a separate written notice of administrative completeness.
- C. For each type of license or approval issued by the Department under this Article, Table 2.1 specifies the substantive review time-frame described in A.R.S. § 41-1072(3), which begins on the date the Department sends a written notice of administrative completeness.
  - Within the substantive review time-frame, the Department shall provide a written notice
    to the applicant that the Department approved or denied the license or continuing
    education course approval.
  - 2. During the substantive review time-frame:
    - a. The Department may make one comprehensive written request for additional information or documentation; and
    - If the Department and the applicant agree in writing to allow one or more supplemental requests for additional information or documentation, the Department may make the number of supplemental requests agreed to between the Department and the applicant.

- 3. A comprehensive written request or a supplemental request for additional information or documentation suspends the substantive review time-frame and the overall time-frame from the date of the request until the date the Department receives all the information or documentation requested.
- 4. If the applicant does not submit to the Department all the information or documentation listed in a comprehensive written request or supplemental request for additional information or documentation within 30 calendar days after the date of the request, the Department shall deny the license or approval.
- **D.** After receiving the written notice of approval in an applicant for a regular license or a temporary license shall send the required license fee to the Department. If the applicant does not submit the license fee within 30 calendar days after the date the Department sends the written notice of approval to the applicant, the Department shall consider the application withdrawn.
- **E.** The Department shall issue a regular license or a temporary license:
  - 1. Within five calendar days after receiving the license fee, and
  - 2. From the date of issue, the license is valid for:
    - a. Two years, if a regular license, and
    - b. Twelve months, if a temporary license.
- **F.** An applicant who is denied a license may appeal the denial according to A.R.S. Title 41, Chapter 6, Article 10.

Table 2.1. Time-frames (in calendar days)

Type of	Statutory	Overall	Administrative	Time to	Substantive	Time to
Approval	Authority	Time-	Completeness	Respond	Review	Respond to
		Frame	Review Time-	to Notice	Time-	Comprehensive
			Frame	of	Frame	Written Request
				Deficiency		
Application for	A.R.S. §§	60	30	30	30	30
an Initial	36-1904					
License for an	and 36-					
Audiologist	1940					
(R9-16-202)						
Application for	A.R.S. §§	60	30	30	30	30
an Initial	36-1904					
License for a	and 36-					

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language   Pathologist   (R9-16-203)   Application for   A.R.S. §\$   60   30   30   30   30   30   30   30	Speech-	1940.01					
Renewal for a   Speech-language   A.R.S. §   60   30   30   30   30   30   30   30	language						
Application for A.R.S. §§ 60 30 30 30 30 30 30 30 30 30 30 30 30 30	Pathologist						
Temporary 36-1904 License for a and 36- Speech- 1940.03 language Pathologist (R9-16-204) License A.R.S. § 60 30 30 30 30 Renewal for an Audiologist (R9-16-205) License A.R.S. § 60 30 30 30 30 License A.R.S. § 60 30 30 30 30 Renewal for a 36-1904 Speech- language Pathologist (R9-16-206) License A.R.S. § 60 30 30 30 30 30 Renewal for a 36-1904 Temporary and 36- Speech- 1940.03 language Pathologist (R9-16-207) Approval of A.R.S. § 45 30 30 15 30 Continuing 36-1904 Education Course	(R9-16-203)						
License for a   Speech-   1940.03   Speech-   1940.03   Speech-   1940.03   Speech-   Speech-	Application for	A.R.S. §§	60	30	30	30	30
Speech-	Temporary	36-1904					
Linguage	License for a	and 36-					
Pathologist (R9-16-204)   License   A.R.S. §   60   30   30   30   30   30   30   30	Speech-	1940.03					
CR9-16-204)   License	language						
License	Pathologist						
Renewal for an Audiologist (R9-16-205)	(R9-16-204)						
Audiologist (R9-16-205)  License A.R.S. § 60 30 30 30 30 30 30 Speech-language Pathologist (R9-16-206)  License A.R.S. § 60 30 30 30 30 30 30 Speech-language Pathologist (R9-16-206)  License A.R.S. § 60 30 30 30 30 30 Speech-language Pathologist (R9-16-207)  Approval of A.R.S. § 45 30 30 30 15 30 Continuing Speech Speech-language Pathologist (R9-16-207)  Approval of A.R.S. § 45 30 30 30 15 30 Continuing Speech-language Pathologist (R9-16-207)	License	A.R.S. §	60	30	30	30	30
Renewal for a   36-1904   Speech-language   Pathologist (R9-16-206)	Renewal for an	36-1904					
License A.R.S. § 60 30 30 30 30 30 30 Speech-language Pathologist (R9-16-206)  License A.R.S. § 60 30 30 30 30 30 30 Speech-language Pathologist (R9-16-207)  Approval of Continuing 36-1904 Education Course	Audiologist						
Renewal for a Speech-language       36-1904         Pathologist (R9-16-206)       A.R.S. §§ 60       30       30       30       30         License Renewal for a 36-1904       36-1904       36-1904       30       30       30       30         Speech-language Pathologist (R9-16-207)       1940.03       30       30       15       30         Approval of Continuing Education Course       A.R.S. § 45       30       30       15       30	(R9-16-205)						
Speech-   language   Pathologist   (R9-16-206)	License	A.R.S. §	60	30	30	30	30
language Pathologist (R9-16-206)  License A.R.S. §§ 60 30 30 30 30  Renewal for a 36-1904 Temporary and 36- Speech- 1940.03 language Pathologist (R9-16-207)  Approval of A.R.S. § 45 30 30 15 30  Continuing 36-1904  Education Course	Renewal for a	36-1904					
Pathologist       (R9-16-206)         License       A.R.S. §§       60       30       30       30       30         Renewal for a       36-1904       36-1904       36-1904       30	Speech-						
CR9-16-206   Course   CR9-16-206   CR9-16-	language						
License       A.R.S. §§       60       30       30       30       30         Renewal for a       36-1904       36-1904       30       30       30       30         Speech-       1940.03	Pathologist						
Renewal for a       36-1904         Temporary       and 36-         Speech-       1940.03         language       Pathologist         (R9-16-207)       Approval of         A.R.S. §       45         Continuing       36-1904         Education         Course	(R9-16-206)						
Temporary and 36- Speech- language Pathologist (R9-16-207)  Approval of A.R.S. § 45 30 30 15 30  Continuing 36-1904  Education Course	License	A.R.S. §§	60	30	30	30	30
Speech-   1940.03	Renewal for a	36-1904					
language Pathologist (R9-16-207)  Approval of A.R.S. § 45 30 30 15 30  Continuing 36-1904  Education Course	Temporary	and 36-					
Pathologist       (R9-16-207)         Approval of Continuing       A.R.S. § 45       30       30       15       30         Education Course       Course       45       30       30       15       30	Speech-	1940.03					
(R9-16-207)       Approval of A.R.S. § 45       30       30       15       30         Continuing Education Course       36-1904       Course       Course <td>language</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>	language						
Approval of A.R.S. § 45 30 30 15 30 Continuing 36-1904 Education Course	Pathologist						
Continuing 36-1904 Education Course	(R9-16-207)						
Education Course	Approval of	A.R.S. §	45	30	30	15	30
Education Course	Continuing	36-1904					
	Course						
	(R9-16-208)						

## **R9-16-210.** Clinical Fellowship Supervisors

In addition to complying with the requirements in A.R.S. § 36-1905, a clinical fellowship supervisor shall:

- 1. Complete a minimum of 36 supervisory activities throughout an individual's clinical fellowship that include:
  - a. A minimum of 18 on-site observations,
  - b. No more than six on-site observations in a 24-hour period, and
  - c. A minimum of 18 monitoring activities;
- 2. Submit a copy of the clinical fellowship report to the Department within 30 calendar days after the completion of the clinical fellowship; and
- 3. Provide the Department and the clinical fellow with written notice within 72 hours of after the decision to stop supervising the clinical fellow if the clinical fellowship supervisor voluntarily stops supervising a clinical fellow before the completion of the clinical fellowship.

## **R9-16-211.** Requirements for Supervising a Speech-language Pathologist Assistant

A licensed speech-language pathologist who provides direct supervision or indirect supervision to a speech-language pathologist assistant shall:

- 1. Have at least two years of full-time professional experience as a licensed speechlanguage pathologist;
- 2. Provide direct supervision or indirect supervision to no more than two full-time or three part-time speech-language pathologist assistants at one time;
- 3. Ensure that the amount and type of direct supervision and indirect supervision provided is consistent with:
  - a. The speech-language pathologist assistant's skills and experience,
  - b. The needs of the clients served,
  - c. The setting where the services are provided, and
  - d. The tasks assigned;
- 4. Inform a client when the services of a speech-language pathology assistant is being provided;
- 5. Document each occurrence of direct supervision and indirect supervision provided to a speech-language pathology assistant, including:
  - a. The speech-language pathologist assistant's name and license number,
  - b. The name and address of business where services occurred, and
  - c. The date and type of supervision provided;

- 6. Ensure that the amount and type of direct supervision and indirect supervision provided to a speech-language pathology assistant is:
  - a. A minimum of 20 per cent direct supervision and 10 per cent indirect supervision during the first 90 days of employment; and
  - b. Subsequent to the first 90 days of employment, a minimum of 10 per cent direct supervision and 10 per cent indirect supervision;
- 7. If more than one licensed speech-language pathologist provides direct supervision or indirect supervision to a speech-language pathology assistant, designate one speechlanguage pathologist as the primary speech-language pathologist who is responsible for coordinating direct supervision and indirect supervision provided by other speechlanguage pathologists;
- 8. Establish a record for each speech-language pathologist assistant who receives direct supervision and indirect supervision from the speech-language pathologist that includes:
  - a. The speech-language pathologist assistant's name, home address, telephone number, and e-mail;
  - A plan indicating the types of skills and the number of hours allocated to the development of each skill that the speech-language pathologist assistant is expected to complete;
  - c. A document listing each occurrence of direct supervision or indirect supervision provided to the speech-language pathologist assistant that includes:
    - i. Business name and address where supervision occurred;
    - ii. The times when the supervision started and ended,
    - iii. The types of clinical interactions provided; and
    - iv. Notation of speech-language pathologist assistant's progress;
  - d. Documentation of evaluations provided to the speech-language pathologist assistant during the time supervision was provided; and
  - e. Documentation of when supervision was terminated; and
- 9. Maintain a speech-language pathologist assistant record:
  - a. Throughout the period that the speech-language pathologist assistant receives direct supervision and indirect supervision clinical interactions from the supervisor; and
  - b. For at least two years after the last date the speech-language pathologist assistant received clinical interactions from the supervisor.

### **R9-16-212.** Equipment; Records

- **A.** A licensee shall maintain equipment used by the licensee in the practice of audiology or the practice of speech-language pathology according to the manufacturer's specifications.
- **B.** If a licensee uses equipment that requires calibration, the licensee shall ensure that:
  - The equipment is calibrated a minimum of every 12 months and according to the American National Standard - Specifications for Audiometers S3.6-2010, Standards Secretariat, c/o Acoustical Society of America, 1305 Walt Whitman Road, Suite 300, Melville, New York, 11747-4300, November 2, 2010, incorporated by reference and on file with the Department and the Office of the Secretary of State with no future additions or amendments; and
  - 2. A written record of the calibration is maintained in the same location as the calibrated equipment for at least 36 months after the date of the calibration.
- C. A licensee shall maintain the following records according to A.R.S. § 32-3211 for each client for at least 36 months after the date the licensee provided a service or dispensed a product while engaged in the practice of audiology, practice of speech-language pathology, or practice of fitting and dispensing hearing aids:
  - 1. The name, address, and telephone number of the individual to whom services are provided;
  - The name or description and the results of each test and procedure used in evaluating speech, language, and hearing disorders or determining the need for dispensing a product or service; and
  - 3. If a product such as a hearing aid, augmentative communication device, or laryngeal device is dispensed, a record of the following:
    - a. The name of the product dispensed;
    - b. The product's serial number, if any;
    - c. The product's warranty or guarantee, if any;
    - d. The refund policy for the product, if any;
    - e. A statement of whether the product is new or used;
    - f. The total amount charged for the product;
    - g. The name of the licensee; and
    - h. The name of the intended user of the product.

### **R9-16-213.** Bill of Sale Requirements

An audiologist who dispenses hearing aids shall provide a bill of sale to a client at the time the audiologist provides a hearing aid to the client or at a time requested by the client that complies with the requirements in R9-16-314.

## **R9-16-214.** Disciplinary Actions

- **A.** The Department may, as applicable:
  - Deny, revoke, or suspend an audiologist or speech-language pathologist's license under A.R.S. § 36-1934;
  - 2. Request an injunction under A.R.S. § 36-1937; or
  - 3. Assess a civil money penalty under A.R.S. § 36-1939.
- **B.** In determining which disciplinary action specified in subsection (A) is appropriate, the Department shall consider:
  - 1. The type of violation,
  - 2. The severity of the violation,
  - 3. The danger to the public health and safety,
  - 4. The number of violations,
  - 5. The number of clients affected by the violations,
  - 6. The degree of harm to the consumer,
  - 7. A pattern of noncompliance, and
  - 8. Any mitigating or aggravating circumstances.
- **C.** A licensee may appeal a disciplinary action taken by the Department according to A.R.S. Title 41, Chapter 6, Article 10.
- **D.** The Department shall notify a licensee's employer within five calendar days after the Department initiates a disciplinary action against a licensee.

### R9-16-215. Changes Affecting a License or a Licensee; Request for a Duplicate License

- **A.** A licensee shall submit a notice to the Department in writing within 30 calendar days after the effective date of a change in:
  - 1. The licensee's home address or e-mail address, including the new home address or e-mail address;
  - 2. The licensee's name, including a copy of one of the following with the licensee's new name:
    - a. Marriage certificate,
    - b. Divorce decree, or
    - c. Other legal document establishing the licensee's new name; and
  - 3. The place or places, including address or addresses, where the licensee engages in the practice of audiology, speech-language pathology, or fitting and dispensing hearing aids.
- **B.** A licensee may obtain a duplicate license by submitting to the Department a written request for a duplicate license in a format provided by the Department that includes:

# This document contains an unofficial version of the new rules in 9 A.A.C. 16, Article 2, effective July 1, 2014

- 1. The licensee's name and address,
- 2. The licensee's license number and expiration date,
- 3. The licensee's signature and date of signature, and
- 4. A \$25 duplicate license fee.