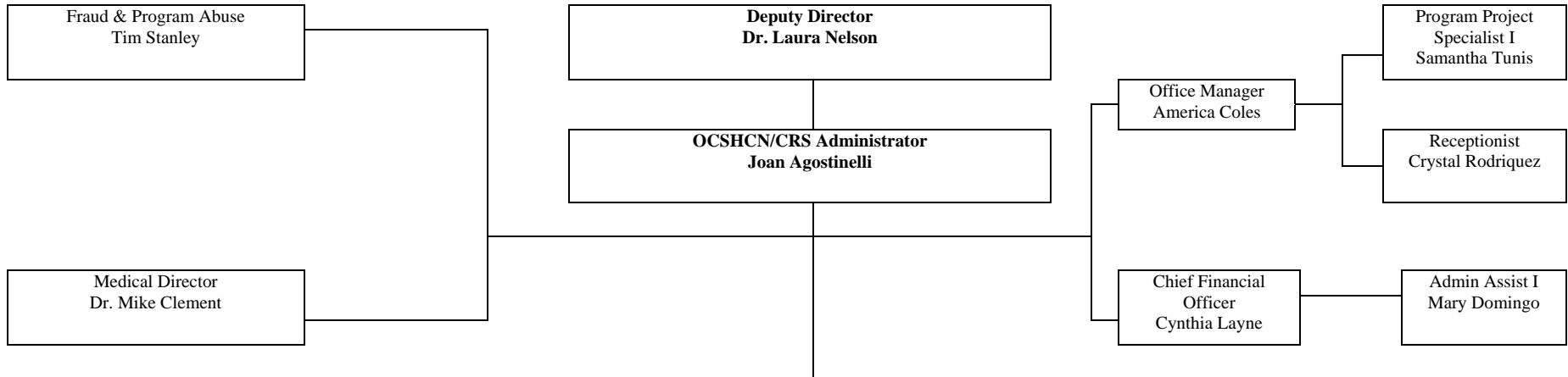


ARIZONA DEPARTMENT OF HEALTH SERVICES  
OFFICE OF CHILDREN WITH SPECIAL HEALTH CARE NEEDS  
**ORGANIZATIONAL CHART**  
3/2009



Medical, Utilization, and Quality Management		Member and Provider Services, Education, and Advocacy			Compliance		Grievance and Appeals	Assessment and Evaluation	
Division Chief of Medical, Utilization, and Quality Management Stephen Burroughs		Division Chief of Member and Provider Services, Education, and Advocacy Judith Walker			Division Chief of Compliance Jennifer Vehonsky		Division Chief of Consumer Rights Margery Ault	Division Chief of Assessment and Evaluation Lisa Schamus	
Prog Proj Spec I Carol Davenport	UM Specialist Michele Reese	Clinical Program Manager Marta Urbina	Admin Assistant II Esmeralda Valenzuela	Member Services Program Manager Catherine Hannen	Admin Sec I Vacant	Integrated Services Manager Vacant	CRS Grievances and Appeals Manager Gretel Carroll	Admin Assistant II Sajikumar Gopalakrishnan	Spec Projects Manager Thara MacLaren
QM Coordinator (Nurse) Cheryl Figgs	UM Specialist Earlene Allen	Website/Member Resource Manager Paul Newberry	Telehealth Coordinator Cecilia Gaytan-Newberry	School Health Nurse Mgr Beverly Plonski-Fuqua	Contract Administrator Vicki Margaritis	Contract Administrator Mark Haldane	Appeals Coordinator Vacant	Research Manager Jennifer Jung	Special Projects Manager Charlotte Whitmore
QM Coordinator (Nurse) Marie Badr	UM Specialist Vacant	Systems of Care Manager Vacant	E-Learning Program Manager Vacant	Medical Home Program Manager Vacant		Policy Manager Marlayne Smithbolden		Information Technology Specialist Ben Curiel	Info Tech Spec Vacant
QM Specialist II Allen Anna		Family Resource Coordination Prog Mngr Ellen Homes	Sickle Cell Prog Mngr Gloria Payne					Analyst Vacant	
		Prog Proj Spec II Shelly Persons	Community Relations Liaison Kristina Almus						