Arizona Department of Health Services

KNOW YOUR LANGUAGE ACCESS RIGHTS

YOU HAVE A RIGHT TO HEALTH SERVICES IN YOUR LANGUAGE!

- Yes!
- When you have trouble talking to a doctor, nurse, social worker or other health worker in English, you can ask for a qualified interpreter.
- Some groups, such as **hospitals, clinics, nursing homes and health departments** are required to provide language interpretation services at no costs to you.

WHAT DOES THIS MEAN TO YOU?

- You can ask for **FREE** interpretation services.
- You should not need to bring a family member, friend or young child to interpret.
- A qualified interpreter will be able to help you understand medical words.
- Certain written information may be given to you in your language.

WHICH ORGANIZATIONS CAN YOU ASK FOR HELP?

Organization Name	Health Services	Interpretation / Translation	Complaints	Referral /Education
Arizona Alliance for Community Health Center 1-602-288-7569				x
Asian Pacific Community in Action 1-602-265-4598		x	x	x
Maricopa Integrated Health System 1-602-344-5011	x	x		
Mountain Park Health Center 1-602-323-3242	x			x
Arizona Department of Health Services, Arizona Health Disparities Center 1-602-542-1219			x	x
U.S. Department of Health and Human Services (DHHS), Office for Civil Rights 1-800-368-1019			x	
U.S. Department of Justice 1-202-514-2000			x	
DHHS, Region IX Office for Civil Rights 1-415-437-8310			x	

Content is adopted from Asian Pacific Community in Action's "Know Your Rights" program.
This is a project of the Arizona Health Alliance for Language Access Rights (AHALAR), a group of professionals devoted to creating and sustaining a welcoming environment that embraces Language Access Services (LAS) in Arizona.

Arizona Health Disparities Center
Promoting Health Equity

Arizona Alliance
FOR COMMUNITY HEALTH CENTERS
Primary Healthcare for All

Arizona Department of Health Services

Знайте свои права в предоставлении услуг переводчика

У ВАС ЕСТЬ ПРАВО ПОЛУЧИТЬ МЕДИЦИНСКИЕ УСЛУГИ НА СВОЕМ ЯЗЫКЕ!

- Да!
- Если у Вас возникли затруднения в разговоре с доктором, сиделкой, социальным работником или другим англоязычным работником здравоохранения , Вы можете запросить помощь переводчика.
- В некоторых учреждениях, таких как госпитали, клиники, дома престарелых и других учреждениях здравоохранения услуги бесплатного переводчика являются обязательными.

ЧТО ЭТО ЗНАЧИТ ДЛЯ ВАС?

- Вы можете запросить услуги **БЕСПЛАТНОГО** переводчика.
- Вам не нужно звать члена семьи, друга или своего ребенка, чтобы помогли Вам с переводом.
- Квалифицированный переводчик поможет Вам понять медицинские слова.
- Некоторая медицинская информация может быть передана Вам в письменном виде.

В КАКИХ ОРГАНИЗАЦИЯХ ВЫ МОЖЕТЕ ПОПРОСИТЬ О ПОМОЩИ?

Название организации	Медицинские услуги	Перевод	Жалобы	Направление
• **Arizona Alliance for Community Health Center** 1-602-288-7569				√
• **Asian Pacific Community in Action** 1-602-265-4598		√	√	√
• **Maricopa Integrated Health System** 1-602-344-5011	√	√		
• **Mountain Park Health Center** 1-602-323-3242	√			√
• **Arizona Department of Health Services, Arizona Health Disparities Center** 1-602-542-1219			√	√
• **U.S. Department of Health and Human Services (DHHS), Office for Civil Rights** 1-800-368-1019			√	
• **U.S. Department of Justice** 1-202-514-2000			√	
• **DHHS, Region IX Office for Civil Rights** 1-415-437-8310			√	

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