



KNOW YOUR LANGUAGE ACCESS RIGHTS

YOU HAVE A RIGHT TO HEALTH SERVICES IN YOUR LANGUAGE!

- Yes!
- When you have trouble talking to a doctor, nurse, social worker or other health worker in English, you can ask for a qualified interpreter.
- Some groups, such as **hospitals, clinics, nursing homes and health departments** are required to provide language interpretation services at no costs to you.

WHAT DOES THIS MEAN TO YOU?

- You can ask for **FREE** interpretation services.
- You should not need to bring a family member, friend or young child to interpret.
- A qualified interpreter will be able to help you understand medical words.
- Certain written information may be given to you in your language.

WHICH ORGANIZATIONS CAN YOU ASK FOR HELP?

Organization Name	Health Services	Interpretation / Translation	Complaints	Referral /Education
Arizona Alliance for Community Health Center 1-602-288-7569				x
Asian Pacific Community in Action 1-602-265-4598		x	x	x
Maricopa Integrated Health System 1-602-344-5011	x	x		
Mountain Park Health Center 1-602-323-3242	x			x
Arizona Department of Health Services, Arizona Health Disparities Center 1-602-542-1219			x	x
U.S. Department of Health and Human Services (DHHS), Office for Civil Rights 1-800-368-1019			x	
U.S. Department of Justice 1-202-514-2000			x	
DHHS, Region IX Office for Civil Rights 1-415-437-8310			x	

Content is adopted from Asian Pacific Community in Action's "Know Your Rights" program. This is a project of the Arizona Health Alliance for Language Access Rights (AHALAR), a group of professionals devoted to creating and sustaining a welcoming environment that embraces Language Access Services (LAS) in Arizona.



모국어 이용 권리에 대한 정보

귀하는 모국어로 건강 서비스를 받을 권리가 있습니다!

- 그렇습니다!
- 의사, 간호사, 사회복지사 또는 기타 의료 관계자와 영어로 대화를 나누는 데 문제가 있는 경우 자격을 갖춘 통역사를 요청할 수 있습니다.
- **병원, 진료소, 요양소 및 위생국** 같은 일부 단체는 귀하에게 무료로 언어 통역 서비스를 제공해야 합니다.

이런 서비스가 귀하에게 주는 의미

- **무료** 통역 서비스를 요청할 수 있습니다.
- 통역을 위해 가족 구성원, 친구 또는 어린 자녀를 동반할 필요가 없습니다.
- 자격을 갖춘 통역사가 의학적 용어를 이해하도록 도와줄 것입니다.
- 특정 서면 정보가 해당 언어로 제공될 수 있습니다.

도움을 요청할 수 있는 조직

조직 이름	의료 서비스	통역/번역	불만 제기	소개/교육
• Arizona Alliance for Community Health Center 1-602-288-7569				√
• Asian Pacific Community in Action 1-602-265-4598		√	√	√
• Maricopa Integrated Health System 1-602-344-5011	√	√		
• Mountain Park Health Center - 1-602-323-3242	√			√
• Arizona Department of Health Services, Arizona Health Disparities Center 1-602-542-1219			√	√
• U.S. Department of Health and Human Services (DHHS), Office for Civil Rights 1-800-368-1019			√	
• U.S. Department of Justice 1-202-514-2000			√	
• DHHS, Region IX Office for Civil Rights 1-415-437-8310			√	

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