

Arizona Health Alliance for Language Access Rights Goals and Objectives

Long Term Goal: Create and sustain a welcoming environment that embraces Language Access Services (LAS) in Arizona.
Goal 1: Improve cultural and linguistic competency and diversity of the community health center workforce.
Objective 1: Develop model cultural and linguistic competency training modules into workforce development programs by August 31, 2014.
Objective 2: Develop, maintain, and disseminate LAS resources and tools via the Arizona Health Disparities Center (AHDC)'s website and partners' websites by August 31, 2013.
Objective 3: Identify and promote codes of ethics and standards of practice for interpretation and translation by August 31, 2014.
Goal 2: To enhance consumers' health service experience through awareness and availability of LAS.
Objective 1: Educate consumers about language access policies, practices, and procedures that comply with Title VI – Civil Rights Act of 1964 - by August 31, 2014.
Goal 3: To enhance public and private entities' capacity to effectively address LAS needs.
Objective 1: Assist public and private entities to implement effective language access policies, practices, and procedures that comply with Title VI by August 31, 2014.