



ARIZONA WIC ALERT

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WIC IDENTIFICATION

It has come to the attention of the Arizona WIC Program that Vendors are asking WIC participants for identification (i.e. drivers license, citizenship papers, etc.) in addition to the WIC ID folder or Proxy Certification form when redeeming WIC food instruments. The Vendor Contract, page 4 of 12 states: "When a WIC participant/authorized representative visits the authorized Vendor and collects the WIC food items listed on the food instrument, the Vendor shall redeem the food instrument in accordance with the procedures established in the Vendor Manual."

Arizona WIC Program Vendor Manual On page 4-1 states: "Vendors should not accept Arizona WIC Program food instruments without seeing either the ID folder and Transfer Card or the Proxy Certification form. No other form of identification is necessary including a driver's license, telephone and/or social security number. Vendors should not request additional identification."

Arizona WIC Program Vendor Manual page 5-2 states: "Before ringing up the WIC transaction, the Cashier **SHOULD**:

- Identify the WIC Customer
 - ➔ The only acceptable identification will be:
 - ➔ The Participant's/authorized representative's ID folder and Transfer Card **OR**
 - ➔ The completed and signed Proxy Certification form"

If you are requesting additional identification when processing Arizona WIC food instruments please **discontinue immediately**.

CHANGE IN PEDIASURE PACKAGING

Effective January, 2005, Ross Products, the manufacturer's of Pediasure, will **replace** the current 8 ounce can to an 8 ounce re-closable plastic bottle. It is expected that the transition from the can to the new plastic bottle will be completed by July 2005. When Pediasure food instrument are presented, the WIC participant may be allowed to purchase either the cans or the plastic bottles or a combination not to exceed the amount specified on the food instrument.

If you have any questions regarding this WIC Alert or need technical assistance, please contact any member of the Vendor Management Team at 1.866.737.3935.

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