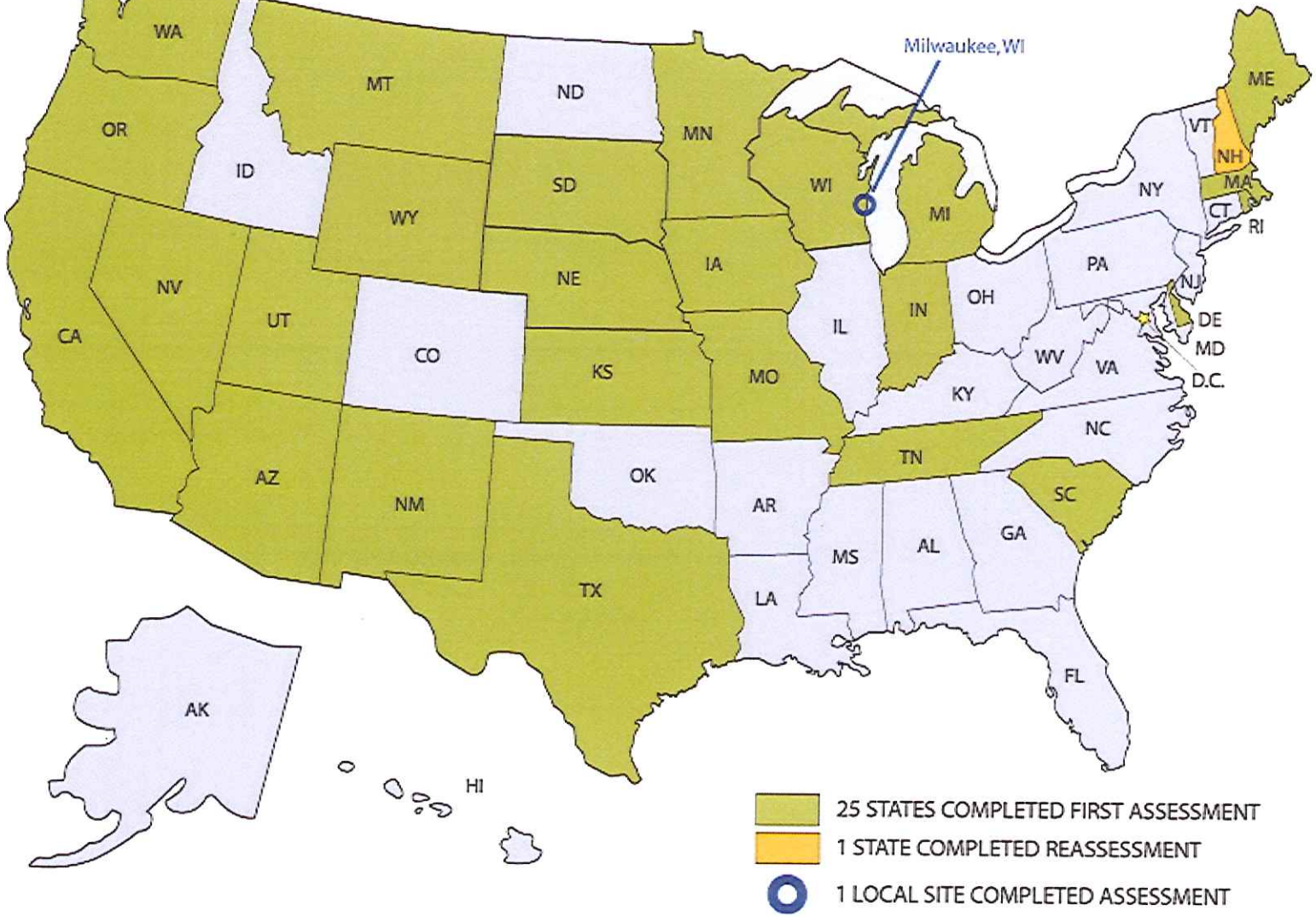Laboratory System Improvement Program