



Effective Engagement with Native Americans in Behavioral Health Services



Magellan Health Services of Arizona

Magellan Health Services of Arizona is the Regional Behavioral Health Authority (RBHA) in Maricopa County.



MAGELLAN
HEALTH SERVICES™

Getting Better All the Time™

What we do...

- Magellan contracts and funds service providers to deliver a comprehensive array of behavioral health services to recipients residing in Maricopa County.
- Magellan provides administrative oversight to the Provider Network Organizations and direct service providers.
- Magellan ensures that culturally and linguistically appropriate services are provided to all individuals accessing and receiving services.



Magellan's Geographic Service Area Maricopa County



Tribes in Maricopa County

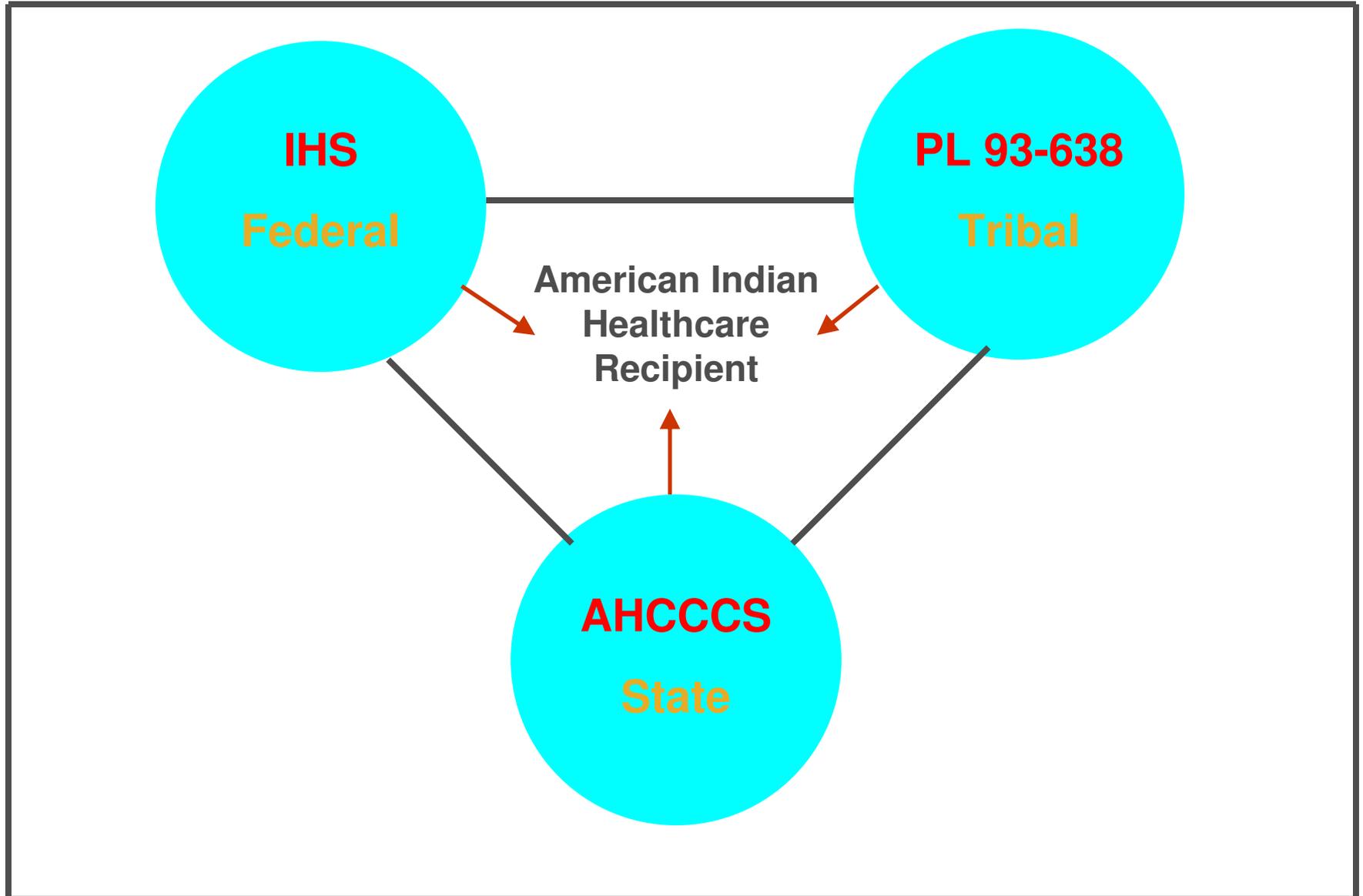
- Fort McDowell Yavapai Nation
- Salt River Pima Maricopa Indian Community
- Tohono O'odham Nation (San Lucy Village)
- Gila River Indian Community (TRBHA)
- Pascua Yaqui Tribe Guadalupe (TRBHA)

Tribal Relations

Historical Perspective

- Lack of consultation with tribal governments and Indian Health Services (IHS).
- Lack of collaborative program development with the Indian health system: IHS, Tribes, Urban Indian Health Providers
- Marginal outreach to Native American communities; tribal and urban.
- Unfamiliarity with a non-IHS health care delivery system among many Native Americans.

Arizona Indian Health System



Tribal Relations Magellan Initiatives

- Create opportunities to improve coordination, quality of, and access to care.
- Establish mutual trust relationship with Tribes through tribal consultation and community involvement.
- Advance in partnerships and cooperative agreements with Tribes, Indian Health Service, and Urban Indian Health Providers.

Improving Tribal Relations Successful Collaborations

- Tribal Crisis Services: on reservation service delivery.
- Tohono O'odham Nation-Native Health Adult & Children's Services.
- Transition Age Youth Forum.
- Southwestern Institute for the Education of Native Americans (SIENA).
- Native Youth Suicide Prevention – EMPACT-SPC: Reach out; Check in, Save a life.
- Tribal Raise Your Voice.

Improving Tribal Relations Successful Collaborations IHS-PIMC-Magellan

- 1st MOU between Maricopa County RBHA and IHS.
- Collaborative Agreement: Crisis Preparation & Recovery- Phoenix Indian Medical Center.
- Co-locate Magellan provider(s) on the campus of the Phoenix Indian Medical Center.
- Onsite Liaison, onsite mental health evaluations.
- Integrated Health Model: established connectivity with high risk patients with primary care.
- Improved Outcomes among systems of care.

Magellan Contracted Urban Indian Health Providers



NATIVE AMERICAN CONNECTIONS

www.nativeconnections.org



www.phxindcenter.org



www.ndns4wellness.org

Sharing The Vision



**NATIVE
HEALTH**
A Tradition of Wellness

www.nativehealthphoenix.org

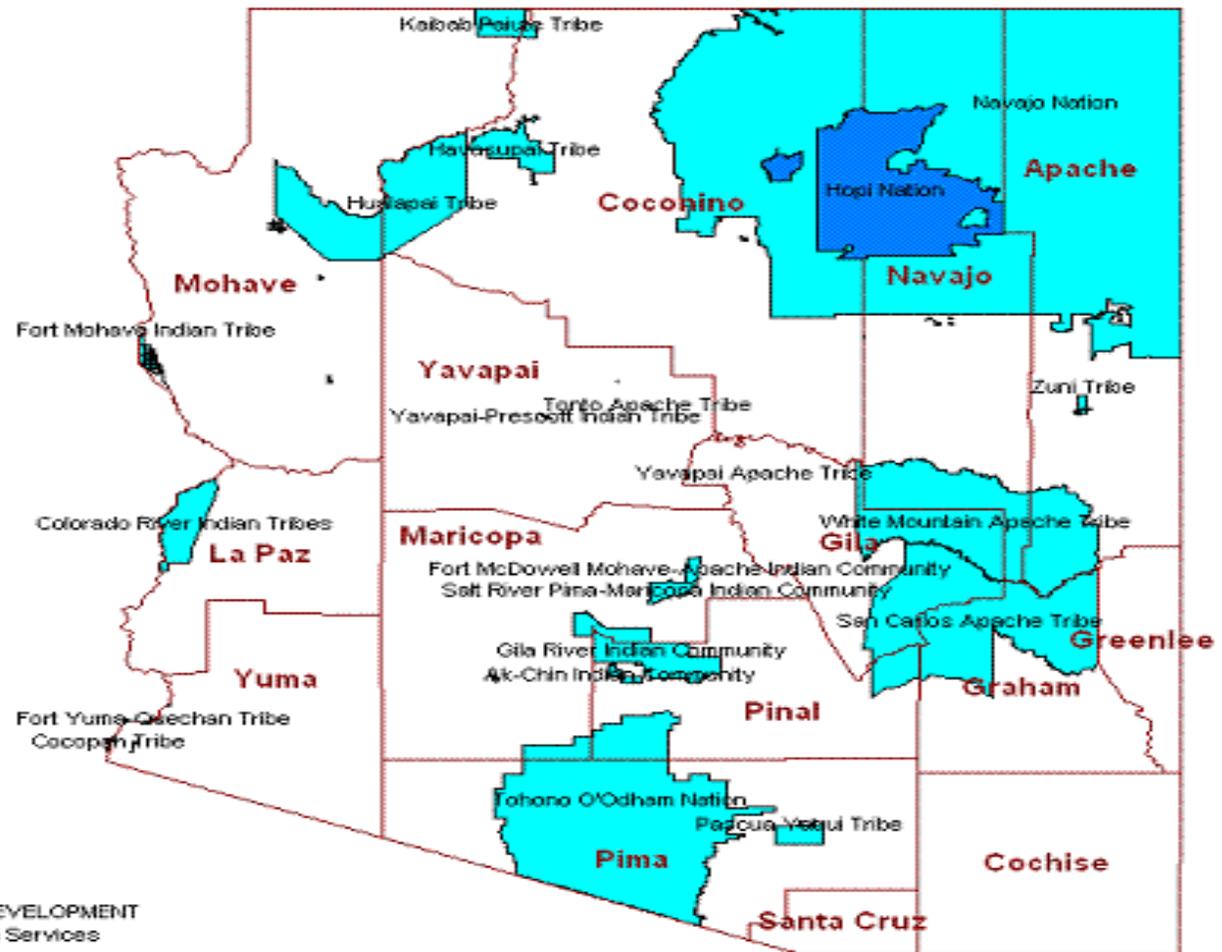
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Tribal Health Services Directory



- <http://www.azdhs.gov/phs/tribal/pdf/Tribal-Urban-IHSDirectors.pdf>

Arizona Indian Reservations 2007



OFFICE OF HEALTH SYSTEMS DEVELOPMENT
Arizona Department of Health Services