December 20, 2010

Dear Member:

On behalf of the Arizona Department of Health Services/Division of Behavioral Services (ADHS/DBHS), I want to express our gratitude for your participation in making the focus groups a success. I wish I could personally thank each and every one of you that attended a focus group or provided information to ADHS/DBHS, but because we respect your privacy and did not collect personal information, we are sending this thank you letter to each site where a focus group was held.

ADHS/DBHS wants a behavioral health system that is strength-based and member centered. The first step in achieving that goal is to communicate with as many members as we can to find out what you want and need. For the most part, we have received positive feedback from members on the way the process was conducted and gratitude that your voice is finally being heard by ADHS/DBHS. We hope to continue these efforts to reach out and hear more from you in the coming months.

Thanks, again.

Sincerely,

Laura K. Nelson, MD
Arizona Department of Health Services, Chief Medical Officer
Division of Behavioral Health Services, Deputy Director

Leadership for a Healthy Arizona