



Marlene Williams, RD

Bureau of Nutrition and Physical Activity

Leadership for a healthy Arizona



Agenda

- Reporting
- Documentation
- CPS Questions
- “Should I call?”



Bureau of Nutrition and Physical Activity

Leadership for a healthy Arizona



Report all suspected cases

- A.R.S. § 13-3620:
 - “Any ***person*** who reasonably believes that a minor is or has been the victim of abuse...or neglect...shall immediately report or cause report to be made.....to child protective services.”



Bureau of Nutrition and Physical Activity

Leadership for a healthy Arizona



Reasonable Belief

- You form a “Reasonable Belief” when:
 - A child discloses to you information indicating sexual or physical abuse or neglect.
 - A child has unexplained injuries or an explanation that is inconsistent with the injuries that lead you to suspect abuse.
 - A 3rd party discloses information that gives you reason to believe abuse or neglect has occurred.

Bureau of Nutrition and Physical Activity

Leadership for a healthy Arizona



Mandatory Reporter

- Are WIC employees considered Mandatory Reporters?

YES!!!

Bureau of Nutrition and Physical Activity

Leadership for a healthy Arizona



Failing to report when you have reasonable belief.....

- Could result in criminal charges
- A.R.S. § 13-3620:
 - Section O



Bureau of Nutrition and Physical Activity

Leadership for a healthy Arizona



A.R.S. § 41-1010



- Callers are required to provide their name as a reporting source, it's the law.
- Confidential
 - Unless court ordered
- “Do you have concerns regarding substantial risk of harm? What are those concerns?”

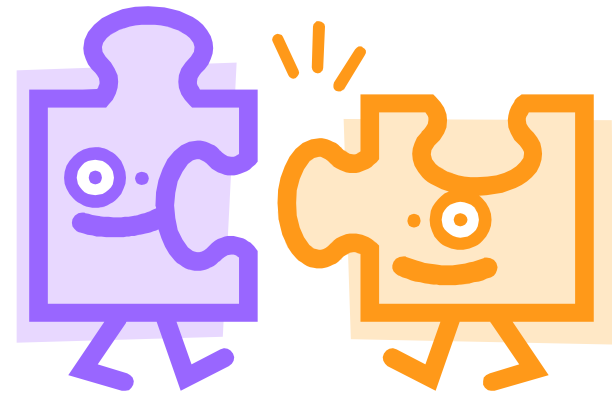
Bureau of Nutrition and Physical Activity

Leadership for a healthy Arizona



Document, Document, Document

- Helps put the puzzle together
- Observations
 - Of client in clinic
- Conversations
 - With client's caregiver
- Call to CPS

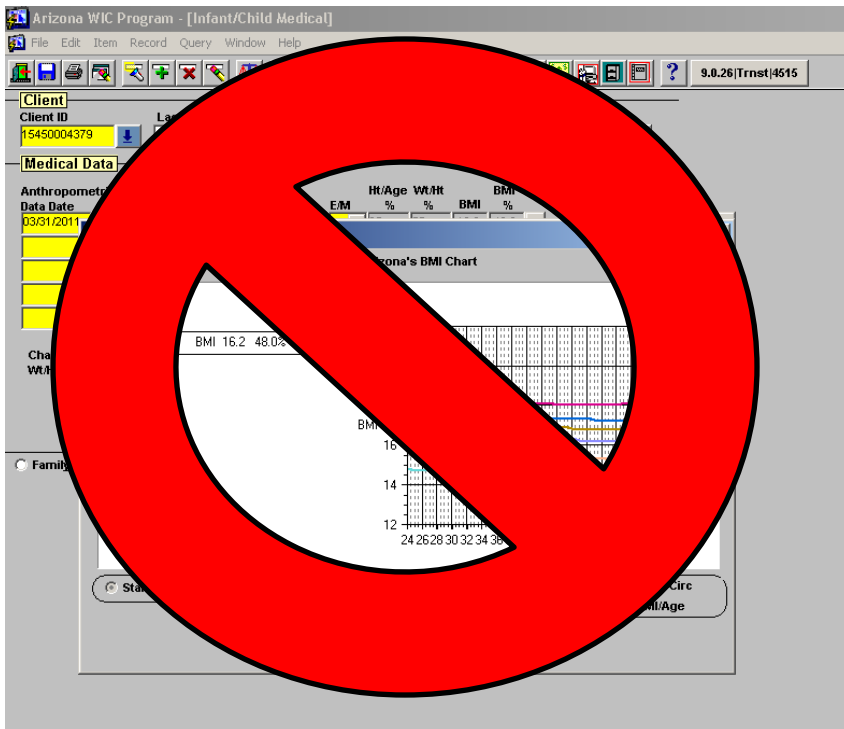


Bureau of Nutrition and Physical Activity

Leadership for a healthy Arizona



If someone calls you or your staff...



- No screen shots
- Contact State Office
 - Email Consultant
 - “CC” Celia & Marlene
- Providing any information violates the client’s confidentiality

Bureau of Nutrition and Physical Activity

Leadership for a healthy Arizona



Information exchange

When WIC is calling CPS:

- Caregiver's name
- Address
- Phone number
- Child's name
 - Of who you're calling on
 - They might ask for info on other children in house
 - It is okay to share this
- Date of birth
- Primary language

Bureau of Nutrition and Physical Activity

When CPS is calling WIC:

- CPS is required to send an official request for information to the state office
- Kindly refer them to the state office
- Providing them with any information violates the client's confidentiality



Why do we refer them to the state office?

- For YOUR protection
- If you provide client information, you may be subpoenaed & have to testify in court



Bureau of Nutrition and Physical Activity

Leadership for a healthy Arizona



CPS may ask, and you can answer...

- Probing questions
- Capture critical cases
- Information to have when calling:
 - Names and birthdates
 - Current address
 - Current phone number
 - Primary language
- Description of behavior or medical condition
- Any previous incidences?
- Has the caregiver addressed the concern?

Bureau of Nutrition and Physical Activity

Leadership for a healthy Arizona



CPS may ask, and you can answer....

- Describe the child's overall appearance, health, and well-being
 - Developmental and verbal communication skills
- Behavioral, mental, emotional, intellectual, or physical conditions?
 - Services for these?
- Can the caregiver care for him/herself?
- Is there DV among adults in the home?
- Interaction between caregiver and child
- Disciplinary practices in family

Bureau of Nutrition and Physical Activity

Leadership for a healthy Arizona



Should You Call?

A 6-month old infant comes to the clinic for a health check. While mom is changing her diaper and getting her into light clothing, you notice bruises on her back and bottom. With a calm concerned voice, you ask the mom, “What happened to her back and bottom?” Her mom replies, “Oh, those are just birth marks, they're common for people of our ethnicity.” You continue with the appointment, and everything else appears to be normal. After the client has left, you still feel uncomfortable with the situation, and call your supervisor because you suspect abuse.



Bureau of Nutrition and Physical Activity

Leadership for a healthy Arizona



Should you call?

- **Mongolian blue spots**
- **Causes, incidence, and risk factors**
- Mongolian blue spots are common among darker skinned persons, such as those who are of Asian, East Indian, and African descent.
- **Symptoms**
- Occasionally, Mongolian blue spots are mistaken for bruises, which can raise a question about possible [child abuse](#). It is important to recognize that Mongolian blue spots are birthmarks, NOT bruises.
- Blue or blue-gray spots on the back, buttocks, base of spine, shoulders, and other body areas
- Flat area with irregular shape and unclear edges
- Normal skin texture
- The spots are usually 2 - 8 centimeters wide



Bureau of Nutrition and Physical Activity

Leadership for a healthy Arizona



Should you call?

- During a Certification appointment, you collect the blood sample of a 4-year old client and complete the hemoglobin reading. The Hemocue machine says: 5.6.
- You run the test again: 5.4
- You collect the weight and height:
 - 21# 8oz
 - 35 inches

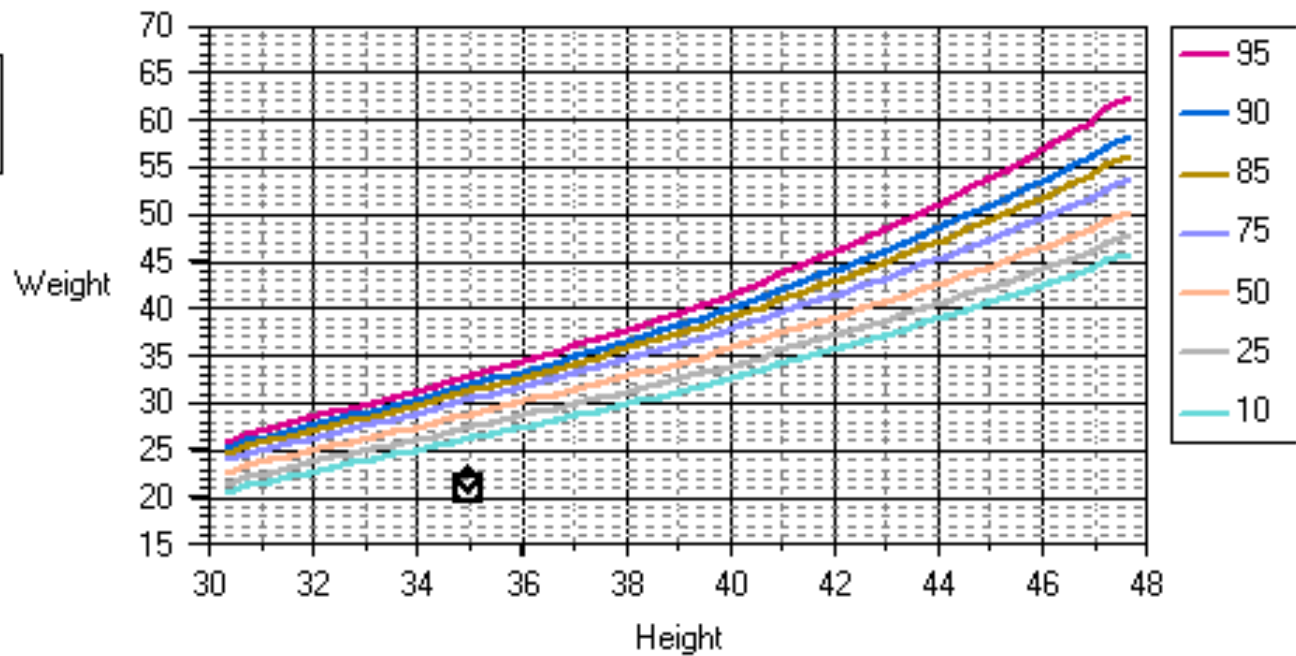


Bureau of Nutrition and Physical Activity

Leadership for a healthy Arizona



Graph



Standard English Length/Age Weight/Length Head Circ
 Metric Height/Age Weight/Height BMI/Age

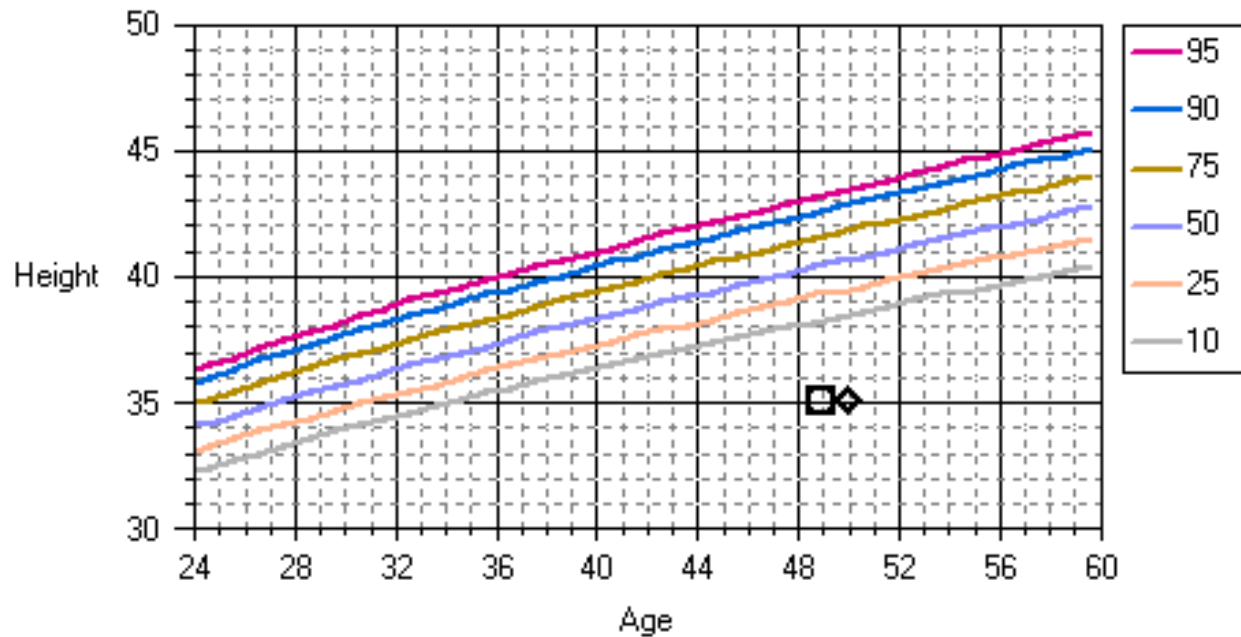
OK

Bureau of Nutrition and Physical Activity

Leadership for a healthy Arizona



Graph



Standard English Length/Age Weight/Length Head Circ
 Metric Height/Age Weight/Height BMI/Age

OK

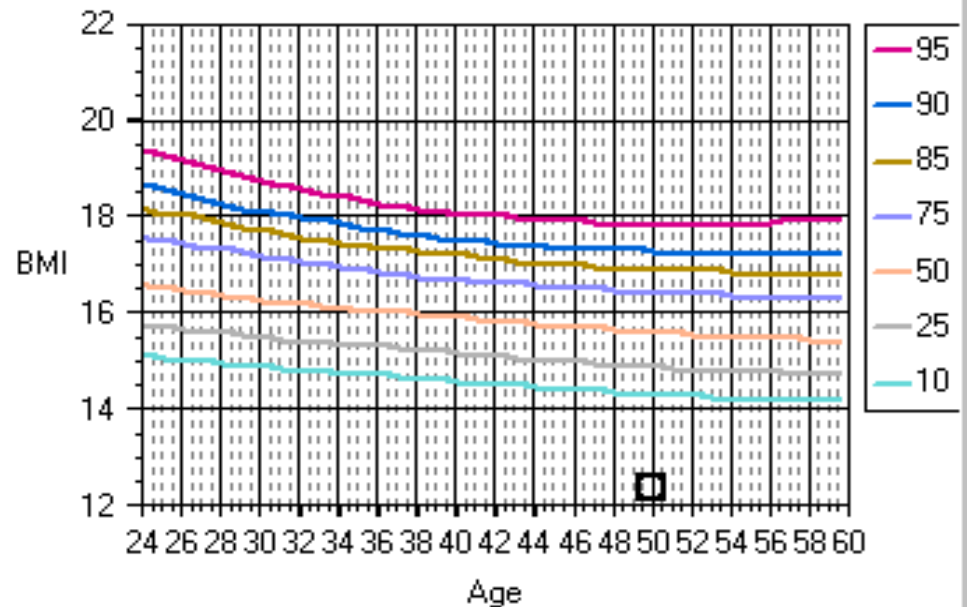
Bureau of Nutrition and Physical Activity

Leadership for a healthy Arizona



Graph

◆	05-OCT-06	BMI 11.8	3.0%
□	03-NOV-06	BMI 12.3	3.0%



Standard English Length/Age Weight/Length Head Circ
 Metric Height/Age Weight/Height BMI/Age

OK

Bureau of Nutrition and Physical Activity

Leadership for a healthy Arizona



Should you call?

- You discuss with the parents:
 - History of anemia in child
 - (1st time on WIC since infancy)
 - Child's diet
 - Won't eat food, will only drink Pediasure
- You observe:
 - Parents seem a little defensive when answering questions
 - Child still wearing a diaper
 - Child sitting in the corner looking down
 - Child doesn't respond when you speak to him

Bureau of Nutrition and Physical Activity

Leadership for a healthy Arizona



Should you call?

- You are certifying siblings and the mother answers Yes to the abuse question.
- BUT, she says she doesn't want a referral



Bureau of Nutrition and Physical Activity

Leadership for a healthy Arizona



Should You Call?

Arizona WIC Program - [Infant/Child Medical]

File Edit Item Record Query Window Help

9.0.26|Trnst|4510

Client

Client ID: 11450003509
 Last Name: ORANGE
 First Name: GIRL
 MI1: MI2:
 Growth Grid: STANDARD

Medical Data

Anthropometric Data Date	Weight			Height			Ht/Age		Wt/Ht		BMI	BMI %	Bloodwork Data Date	HCT	HGB
	lbs.	ozs.	E/M	ins.	1/8ths	R/S	E/M	%	%						
06/24/2011	55	6	E	45	5	S	E	97	94	18.7	97.0	06/24/2011			
05/24/2011	53	5	E	45	2	S	E	97	92	18.3	97.0				

Change from Last Wt/Ht: -2.00 % Change from Last Ht/Age: .00 % Graph Notes

ASIS ID:

Family
 Client Reg
 Cert Action
 Medical
 Health
 Nutr Quest
 Care Plan
 Food Pkg

Bureau of Nutrition and Physical Activity

Leadership for a healthy Arizona



Should you call?

- Certifying a 20-year old PG woman.
- She tells you about her boyfriend.
 - “He can’t be here because he’s at school.”
 - “Which school?”
 - “The high school down the street”
 - “Oh, is he a teacher?”
 - “No, he’s a student; he’s a junior, but is trying to graduate early.”



Bureau of Nutrition and Physical Activity

Leadership for a healthy Arizona



More information

- https://www.azdes.gov/child_protective_services/
- Training resource of Coconino, Gila, and Maricopa Counties:
 - http://www.childhelpinfocenter.org/index.php?option=com_content&task=view&id=108&Itemid=158

Bureau of Nutrition and Physical Activity

Leadership for a healthy Arizona

