

Diagnosis and Treatment Meeting  
 March 31, 2009  
 Arizona Department of Health Services

Attendees: Vicki Allen, Kathy Asprey, Kathy Zeitz, Kendra Sabol, Sherryl Lewis, Sharon Jaycox, Dr. Lopez, Michelle Shanks, and Jessica Wakelee

Agenda Items	Discussion	Follow-up Items
Review prior minutes	Previous minutes were reviewed by committee.	
STARR Program – Nicole Olmstead	<p>Nicole Olmstead attended the meeting to give a brief summary about the STARR Program (Stroke Telemedicine for Arizona Rural Residents).</p> <p>ADHS has been awarded the contract and did an RFP in the past year back in July and we awarded an RFP to Mayo Clinic for the current contract. The STARR program is a telemedicine program that is very unique to some of the other existing telemedicine programs. U of A has a telemedicine and ADHS have one through B10-Terrorism. Stroke telemedicine is moving towards a mobile type of telemedicine, especially in the rural areas. Mayo is the center hub and we have four sites in telemedicine. They are Copper Queen hospital, Kingman Regional Hospital, Yuma Regional Hospital and LaPaz Regional Hospital. The Arizona telemedicine program is funded through the Prop 303 dollars.</p> <p>In Arizona, we have four rural sites that we are working with. The two sites that we have been working with the longest over the past 2 years are Kingman Regional and Yuma Regional hospitals. We are contracted with Mayo Clinic. We contract them to do is maintain all the equipment, provide all of the IT services and do all the technical assistance that relates to the telemedicine portion. The telemedicine equipment is housed with the neurologist that is on-call and Mayo Clinic has a group of five neurologists that are participating in this. There is an extra neurologist on call specifically for Stroke Telemedicine. There may be two neurologists on call, one for Mayo Clinic Center and the other for Stroke Telemedicine. The other half of the equipment is housed in the emergency room at Yuma and</p>	

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	<p>Kingman Regional hospitals. The equipment that we use is a lap top with a camera and the stroke doc. The stroke doc looks like an IV pole with a computer screen on top of the probe and a camera on the very top. The camera can scan at 350 degrees. The keyboard and hard drive is mounted on the IV pole as well. It plugs into the red tower thing in the emergency room where it does not lose its power. The computer that the neurologist at Mayo Clinic has the ability to control that camera on top of the IV pole.</p> <p>What happens when a patient comes into the Emergency Room at Yuma or Kingman Regional hospital? The Stroke alert is activated. As the patient is being wheeled into the room, the emergency doctor picks up the phone and calls Mayo Clinic and says they have a "stroke alert". The Mayo Clinic folks page the neurologist who is on-call and they start running all the tests. When a patient has a stroke, they have a three hour window to complete all their tests. They have to have all their blood work, heart monitoring, their history taken and the CT scan. This has to be run by the radiologists by the time Mayo Clinic physician gets on the line.</p> <p>What Mayo Clinic do after the tests results has been uploaded into their internet website, they are able to pop open their laptop wherever they are and they log onto the website and stick the camera on the top so that the neurologist look at the test results.</p> <p>We are bringing on two new hospitals and they are Copper Queen hospital in Cochise county and LaPaz County Regional hospital.</p>	
Dr. Maria Lopez	<p>Dr. Lopez mentioned that they have some experience in oncology services via telemedicine with our programs. They are also putting together tumor boards where docs can come in and talk about specific questions that they may have. We have educational programs for patients and doctors. Kendra asked Dr. Lopez to submit her power point presentation on Telemedicine so that we can re-educate ourselves on Telemedicine.</p>	<p>Kendra will work with Dr. Lopez on when she can come and give a presentation on Telemedicine at the next meeting.</p>

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	<p>Q: How many sites are up for telemedicine?        A: There are 140 sites. Some folks will sign up for psychiatry, dermatology, radiology or education.</p> <p>There are some that are full service units and they are the ones that will be doing the interactive oncology session. Dr. Lopez will send Kendra the web page or email link.</p>	
<p>Michelle Shanks –        PAF (Patient Advocate Foundation)</p>	<p>Michelle Shanks gave a brief review on what PAF (Patient Advocate Foundation) do. Please see her PowerPoint presentation. She also gave a brief summary about herself.</p> <p>Michelle Shanks is a Senior Case Manager and has been with PAF for four years. While being in the Arizona area, they have been contacted by the Nevada Comprehensive Cancer Control Program because of some crises that they were facing with their UNC closing services on cancer patient in Las Vegas. Their primary focus is to the underserved patients that either is faced with being uninsured and having access to care. We have a Survivorship grant through CDC which is providing education and outreach.</p> <p>PAF provides assistance to patients through effective medication to assure access to quality health care, maintenance of employment and preservation of financial stability.</p> <p>Q: How do you refer people to Clinical Trials?        A: We mail and provide educational materials to the patients and to encourage them to have a conversation with their physician to see if this is an option for them. We also go to the website at <a href="http://clinicaltrials.gov">clinicaltrials.gov</a> or the National Cancer Institute website and look up clinical trials in their areas and also do a search for our patients.</p> <p>Our headquarters is in Newport News, Virginia. We have a district office in New York and Tennessee. We have two offices in Iowa and one office in San Diego, CA. We have Spanish interpreters in New York, Newport News, Virginia and San Diego, CA. The 24 hours</p>	

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	<p>message line is continuously checked by our bi-lingual case managers. The patients are contacted within 24-72 hours.</p> <p>The website for Co-pay relief is <a href="http://www.copays.org">www.copays.org</a>. The phone number is 1-866-512-3861.</p> <p>Q: How to give information to patients to access this information? A: We have brochures and go to patientadvocate.org website and you can order brochures in English and Spanish. Services are free for patients who contact Patient Advocate.</p> <p>Kendra will have Michelle to send five packets to members present at meeting and Kendra will give it to them to go over the materials and talk about it as a committee.</p>	
Comments	<p>Kendra asked the committee for any comments.</p> <p><b>Vicki:</b> Vicki liked both programs, such as the stroke information and the tele-doctor. For advocating, making sure to have information that I can be given out to. Looking at websites.</p> <p><b>Dr. Lopez:</b> Very impressed with the Patient Advocacy program. It's good to have this information available. Need to have resources for the uninsured and underinsured.</p> <p>Kendra thanked Michelle for her Power Point presentation.</p>	

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Next Meeting	TBD	
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